| भारतीय भेषजी परिषद् (स्वास्थ्य एवं परिवार कल्याण मंत्रालय के अंतर्गत सांविधिक निकाय) भारत सरकार आई-300, तीसरी मंजिल, टावर-1, वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-110029 टेलीफोन नंबर 011-65218900-01 E-mail: registrar@pci.nic.in | PHARMACY COUNCIL OF INDIA (Statutory body under Ministry of Health & Family Welfare) Government of India I-300, 3rd floor, Tower-I, World Trade Centre, Nauroji Nagar, New Delhi-110029 Telephone No. 011-65218900-01 E-mail: registrar@pci.nic.in |

Circular

Ref. No. IT-12/10/2025-IT   **Date:30.01.2026**

To,

All Users of DIGI-PHARMed Portal -
(Institutions/Pharmacists/Students/Organisations etc.)

Sub: Implementation of Mandatory Two-Factor Authentication (2FA) during login on the DIGI-PHARMed Portal.

All users are hereby directed that the Council will be implementing the Two-Factor Authentication (2FA) as a mandatory security measure for login to the Council's online portals and digital services on the DIGI-PHARMed Portal from **01.02.2026.**

Under this mechanism, One-Time Password (OTP) authentication will be carried out through the registered mobile number of the user to successfully validate and allow user to login on their profile along with the Password.

In view of the above, all users including Pharmacy Institutions, Registered Pharmacists/Students, and other stakeholders are hereby directed to ensure that the updated mobile number remains accessible for receiving OTPs during login.

Please note that:

- Login and access to online services will be through password and OTP-based validation (2FA-enabled).

- Users with invalid or inactive mobile numbers may face restricted access to portals and services. And such user profile (Pharmacists/Students) will be marked as inactive w.e.f 01.03.2026.

- Institutions are directed to update their contact information via applying Services in *"Institution Contact Services"* from DIGI-PHARMed login of their respective institutions.

All concerned are requested to take immediate action to ensure seamless access to the Council's digital platforms.

This circular is issued in the interest of enhanced security, transparency, and uninterrupted service delivery.

Yours Faithfully

Digitally signed by
ANIL MITTAL
Date: 30-01-2026
14:33:14

(ANIL MITTAL)

Registrar-Cum-Secretary

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